CANCELLATIONS and CHANGES: If your travel plans change and you must cancel or change your reservation: Call or email us at least 14 days prior to your arrival date (60 days if the entire property is booked for the same event) for a cheerful refund of your deposit. If you call or email less than 14 days (or 60 days as noted above), not including the day of arrival, we will be pleased to use your deposit to confirm another stay for you (of at least the same duration) within 6 months of your planned arrival date.